



Request for Proposals for

Unified Communication Services (UCAAS)

Issue Date: October 10, 2019

Due Date: October 24, 2019 at 4:00 PM (EST)

The Mayor's Workforce Development Board (MWDB) is directly responsible and accountable to the State of Michigan, Workforce Development Agency (WDA) for the planning and oversight of talent development programs in the City of Detroit. Designated by the MWDB, Detroit Employment Solutions Corporation (DESC) serves as the fiscal and administrative entity that provides workforce services to job seekers and employers. DESC manages the Detroit Michigan Works! One-Stop Service Centers branded locally as Detroit at Work Career Centers. The Corporation enters into contracts with qualified entities to provide workforce development programs and services for job seekers and employers.

DESC is seeking proposals from qualified individuals and/or firms to provide Unified Communications as a Service/ Hosted VoIP system and services for the Detroit Employment Solutions Corporation (DESC), Detroit at Work and the contracted organizations performing employment and training services on behalf of DESC or its stakeholders.

Prospective vendors must demonstrate their relevant experience and ability to effectively provide services as set forth in this RFP.

Requests for the bid package must be emailed to DESC at procurement@detempsol.org. In order to receive a bid package, qualified applicants must submit the following information via email: company name, address, office phone number, contact person's name, title, and valid email address.

Email subject line should include: UCAAS RFP Request

Notifications and changes related to this RFP will be in writing, issued by DESC and will be sent to each prospective applicant who has identified themselves as a potential responder by requesting a bid package.

Proposals must be submitted electronically to procurement@detempsol.org on or prior to **October 24, 2019 at 4:00 PM (EST)**. Each applicant is responsible for ensuring that its bid response is received by DESC on a timely basis. **Late bids will not be accepted.**



Mayor's Workforce Development Board
Cynthia J. Pasky, *Co-Chairperson*
David E. Meador, *Co-Chairperson*

Detroit Employment Solutions Corporation
Terri Weems, *Interim President and Chief Executive Officer*

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